



Albany Police Department Citizen Survey

1. Sex:

2. Age:

3. What is the city and zip of your mailing address? _____

4. Did you have an occasion to request services of, or come into contact with, a officers from Albany Police Department in the past year?

If yes, what were the circumstances/nature of the contact (check all that apply):

Officers responded to a call for service from me

Officer responded to an alarm call

I spoke to/observed an officer patrolling activity

I attended a community outreach

I was the victim of a crime

I was a witness to a crime or

I was involved in a traffic crash/accident

I was arrested and taken to jail

I was issued a traffic citation and released

Other (please specify)

5. If yes, how satisfied were you with the officer(s) that you met?

Very Satisfied Satisfied Acceptable Dissatisfied Very Dissatisfied

6. If yes, how satisfied were you with the officer(s) attitude and demeanor towards you or others?

Very Satisfied Satisfied Acceptable Dissatisfied Very Dissatisfied

Other (please specify)

7. **ALL RESPONDENTS:** Please describe your opinion of this agency's overall performance.

Very Satisfied Satisfied Acceptable Dissatisfied Very Dissatisfied

8. ALL RESPONDENTS: Do you have any concerns over safety and security within the agency's service area as a whole?

9. ALL RESPONDENTS: Do you have any concerns over safety and security within the immediate area where you live?

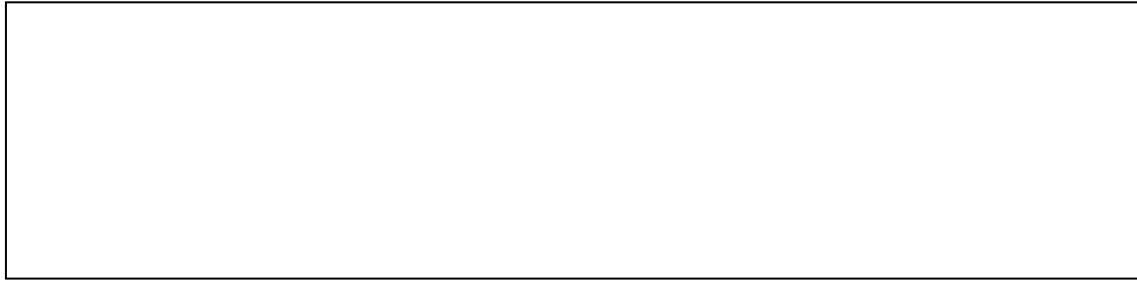
10. ALL RESPONDENTS: As a department constantly striving to serve you better, we want to know your general impressions of our Police Department. Even if you have not had contact with the police officer, please check the response which best describes your opinion of the officers of the Albany Police Department for each category:

Timely Response:	Excellent	Good	Average	Fair	Poor
Courteous:	Excellent	Good	Average	Fair	Poor
Friendly:	Excellent	Good	Average	Fair	Poor
Helpful:	Excellent	Good	Average	Fair	Poor
Competent:	Excellent	Good	Average	Fair	Poor
Officer Visibility:	Excellent	Good	Average	Fair	Poor
Neatness:	Excellent	Good	Average	Fair	Poor

11. ALL RESPONDENTS: Please describe your concerns regarding public safety and your community:

12. ALL RESPONDENTS: Please describe your concerns about the Albany Police Department service and/or personnel.

13. ALL RESPONDENTS: Do you have any recommendations and/or suggestions for improved law enforcement practice within your area?



Thank you for your participation!

