



Your Broadband Facts

Albany Utility Board

500 Mbps

Fixed Broadband Consumer Disclosure

Monthly Price and Terms

\$70.75

- This Monthly Price is not an introductory rate.
- This Monthly Price requires a twenty-four (24) month contract.
- There is an Installation Fee of \$125.00 for Customers within a served subdivision. Build costs may be applicable if the Customer is not in a serviceable area/subdivision.
- There is an Early termination fee equal to six months' service fee minus \$100.00 for each full year of completed Service Commitment.
- After termination/expiration of said Agreement, the Customer shall be responsible for the return of all equipment provided by the Provider. Failure to comply will result in a one-time charge to the Customer of \$500.00.

Additional Charges & Terms

Federal and State Taxes may apply.

Speeds Provided with Plan (Explanation of Speed Measurements)

Typical Download Speed	500 Mbps
Typical Upload Speed	500 Mbps
Typical Latency	5 ms

Data Included with Monthly Price

Unlimited

Our Network Management Policy is available at:

<https://www.albanyga.gov/home/showpublisheddocument/13969/638604320221800000>

Privacy and Data Protection:

<https://www.albanyga.gov/home/showpublisheddocument/13965>

Customer Support

Contact us at:

229-883-8330 or telecom@albanyga.gov

For more information, please visit the Federal Communication Commission's Consumer Resource Center at fcc.gov/consumers.

Unique Plan Identifier: F0004579496AL500MB04102024