Media Report: 10/14 - 9:30 a.m.

Yesterday the Utility truly turned a corner and made incredible progress for the community. Today is day 4 of restoration (though it probably feels like 40). Please continue to be patient.

Electric:

- We have 42 circuits energized and only 10 circuits that are not energized and at this time; approximately 16,800 customers with power and 11,500 without power; Georgia Power 14,000 without power in the Albany service area
- Along with our 31 COA;186 visiting linemen and tree crews are on hand to assist for a total of 217
- At this point, most of them have worked 7-days straight please be patient
- Crews will continue to be working sun up to sun down
- It is our projection that the majority of customers <u>that can be restored</u> by midweek

Disclaimer

- There is always a small percentage that are very difficult to restore because of the level of utility infrastructure damage
- Structures that are damaged or have weather head damage often cannot be restored
- We are making arrangements for expedited inspections for electrical work associated with power restorations and they will generally be done after the fact for the duration of the immediate power restoration period

Water:

- Water restoration is complete continues wells on generator power
- The City has 26 wells in service under normal conditions with 16 operational (rotating); 18 wells are now operational; 5 on generator power; 13 are on A/C power
- 18 Wells 15,500 gpm; 8,500 gpm basic needed;
- Tanks inspections are complete to ensure there is no structural damage
- EPD issued a precautionary boil water notice this means that you can use water for normal household functions drinking bottled or boiled water is preferred until testing is complete which will not be until wells are off of generator power
- Late today or Monday we should have a decision from EPD to remove the boil water notice

Telecom:

- 140 residential customers and 100 commercial are still down because of damaged fiber or loss of power
- 11 miles of fiber was damaged in the storm
- We are working with Verizon on "workarounds" where necessary

Public Works; Other Utilities & City Services:

- City Offices will be open tomorrow (normal hours); however municipal court will not be open
- Public Works Crews have cleared intersections/service requests 15 additional streets were cleared and all major intersections are open
- Over 1,100 Cubic yards removed so far
- Ceres will begin on Monday with approx. 30 trucks on short term contract notice to proceed was given yesterday; 11contract crews started working
- Tetra Tech was placed under contract on 10/10 with 20 monitors on-site today
 - Residents are reminded and encouraged to move debris to the curb including root balls
 - Volunteers are already mobilized
- Of the 129 traffic signals; 106 are operating on either restored power or generator and 23 are still dark
- Law enforcement is assisting with traffic control
- Because of the widespread power outages there are several lift stations down
 - The WWTP went back online Thursday morning.
 - All River stations are back on regular power with the exception of LS 22 which is still on generator.
 - 25 Sewer sanitary stations are operational.
 - 61 Sanitary sewer stations are not functional.
 - 3 of 22 storm stations are functional
 - Storm Station 31 (biggest one Palmyra Park by Hassan Temple) has power restored.
- Building Services will have extended hours beginning on Monday for assisting with issuing permits
- Paratransit service is operable and transit service will resume tomorrow at 5:30 a.m.

NOTES TO THE PUBLIC:

- Stay away from downed electrical lines don't touch or cut any lines
- Place storm debris on the curb all sizes (separate green storm debris)
- Precautionary boil water notice should have an announcement after 5 p.m. today or sooner
- Don't dump debris on lines

Check your home to determine if the weather head is damaged